



Inclement Weather/Disaster Plan

INCLEMENT WEATHER (Ice, Freezing Rain, Snow)

Active Clients:

1. Every effort will be made to safely drive to your home.
2. The service schedule may be changed, interrupted, or altered due to circumstances.
3. If it is not possible to drive safely to your home, your emergency contact will be notified.
4. You will be notified that the contingency plan has been activated.
5. In the event of heavy rain or snow, pets that are walked may only be let out to use the bathroom.
Doggie Relief employees must remain healthy to continue service to our clients.

Pending Clients:

1. Please check with Doggie Relief prior to departure or scheduled service date to discuss situation/options.
2. If necessary, your emergency contact will initiate service, and Doggie Relief will continue/complete service as driving conditions improve.

NATURAL DISASTER (Tornado, Flood, etc.)

Active Clients:

1. You will be notified that a disaster has occurred. (Carry our company business card with you so that you have phone numbers for quick reference. A continuously updated message will be on the Doggie Relief voice mail system.)
2. Your house and pets will be checked as soon as possible. If road conditions are hazardous, your emergency contact will be notified. You will be notified of any damage to your property.
3. All pets in jeopardy will be taken to a safe location.
4. The service schedule may be changed, interrupted, or altered due to circumstances.
5. If necessary, please return home as soon as possible; contact Doggie Relief immediately upon your arrival home.

Pending Clients:

1. Please check with Doggie Relief prior to departure or scheduled service date to discuss situation/options.
2. Homes and pets for clients who are not presently in service cannot be checked.

PERSONAL EMERGENCY (Accident, Illness or Death)

Active Clients:

1. A Doggie Relief representative will make every effort to provide scheduled service as agreed upon.
2. The service schedule may be changed, interrupted, or altered due to circumstances.
3. If necessary, your emergency contact will be notified to assist in providing service.
4. Depending on circumstances, Doggie Relief will resume service as soon as possible.
5. You will be notified by a Doggie Relief representative that a contingency plan has been activated.

Pending Clients:

1. A Doggie Relief representative will contact you to discuss situation/options.
2. If all Doggie Relief representatives are unable to provide you with scheduled service, please assist in making other plans and confirm any changes with Doggie Relief. Depending on the circumstances, Doggie Relief will provide service as soon possible.

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